



**NAAC DVV CLARIFICATIONS**

**Criterion V- Student Support and Progression**

**Key Indicator– 5.1 Student Support**

**5.1.4- The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases**

- 1. Implementation of guidelines of statutory/regulatory bodies**
- 2. Organisation wide awareness and undertakings on policies with zero tolerance**
- 3. Mechanisms for submission of online/offline students' grievances**
- 4. Timely redressal of the grievances through appropriate committees**

**HEI Input :**

**A. All of the above**

**DVV suggested Input :**

**C. 2 of the above**

**Change Input (Optional):**

**A. All of the above**

<b>DVV Clarification</b>	<b>HEI Responce</b>
HEI has not provided the supporting documents for Organisation wide awareness and undertakings on policies with zero tolerance and Timely redressal of the grievances through appropriate committees.	Supporting documents for Organisation wide awareness and undertakings on policies with zero tolerance and Timely redressal of the grievances through appropriate committees is provided.



# A.R.J COLLEGE OF ENGINEERING AND TECHNOLOGY

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Approved by AICTE, New Delhi & Affiliated to Anna University, Chennai-25

(An ISO 9001:2015 Certified Institution)



## List of Supporting Documents

SL.No	Description	Link
1.	Organisation wide awareness	<a href="#">VIEW</a>
2.	Timely redressal of the grievances	<a href="#">VIEW</a>